

For the past 45 years, Art Knapp Flower Shop has served the residents of Kamloops and beyond with outstandingly fresh cut flowers of exceptional quality and professional design in our full-service floral department. We continue to source the same product as ever and we are very happy to support local BC growers as they endeavour to navigate their new normal. We have once again have access to world-wide growers and will continue to offer some imported flowers and foliage.

Some changes are coming our way in light of the extraordinary times we are living in. The Art Knapp flower shop is moving slowly toward a self-serve business model where our customers will have direct access to our fresh flower selection in our expanded walk-in cooler.

This will include weekly hand-tied, cut flower bouquets, designed in-house in \$50, \$75 and \$100 price categories. Also available will be 5 and 10-stem specially priced, BC grower bundles. Flowers are sourced by our buyers and shipped directly with our own transport. This allows us to by-pass middlemen that increase costs, and in-turn allows us to offer exceptional quality at reduced prices.

There is an exciting development in the flower shop! We are pleased to introduce of our self-serve "Design Bar". Customers will choose individual stems to create their own version of featured assortments based on a recipe and a photo for guidance. In this way will continue to offer single and multiple loose stems at competitive, per-stem pricing.

We truly appreciate your continued support and are very happy to serve you. As we navigate the coming weeks and months we will monitor the way we bring flowers to you and keep you informed of changes, improvements and up-to-date methods and best practices in the newly developing retail florist sector.